

BERJAYA BUSINESS SCHOOL

FINAL EXAMINATION

Student ID (in Figures) :

--	--	--	--	--	--	--	--	--	--	--	--	--	--

Student ID (in Words) : _____

Subject Code & Name : **BBM2308 Enterprise Resource Planning**
Semester & Year : September – December 2017
Lecturer/Examiner : Vijayan Vengadasallam
Duration : 3 Hours

INSTRUCTIONS TO CANDIDATES

1. This question paper consists of 2 parts:
PART A (60 marks) : Answer ALL SIX (6) short answer questions. Answers are to be written in the Answer Booklet provided.
PART B (40 marks) : Answer ALL TWO (2) essay questions. Answers are to be written in the Answer Booklet provided.
2. Candidates are not allowed to bring any unauthorized materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.
3. This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.
4. Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.

WARNING: The University Examination Board (UEB) of BERJAYA University College of Hospitality regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students' Handbook, up to and including expulsion from BERJAYA University College of Hospitality.

Total Number of pages = 3 (Including the cover page)

PART A : SHORT ANSWER QUESTIONS (60 MARKS)

INSTRUCTION(S) : Answer all **SIX (6)** questions. Write your answers in the Answer Booklet(s) provided.

1. Explain **FIVE (5)** aspects of Enterprise Resource Planning (ERP) related to people and organisation.
(10 marks)
2. Describe cloud computing and the benefits of this service. (10 marks)
3. Briefly discuss **FIVE (5)** differences between ERP and other packaged software. (10 marks)
4. Briefly discuss **FIVE (5)** benefits of implementing Business Process Management. (10 marks)
5. Explain **FIVE (5)** reasons to consider vanilla implementation in ERP project. (10 marks)
6. Describe **FIVE (5)** security features necessary in ERP. (10 marks)

END OF PART A

PART B : ESSAY QUESTIONS (40 MARKS)

INSTRUCTION(S) : Answer all **TWO (2)** questions. Write your answers in the Answer Booklet(s) provided.

1. Discuss any **FIVE (5)** benefits and any **FIVE (5)** drawbacks of outsourcing in ERP. (20 marks)

2. Discuss the principles of ethical framework in the context of ERP. (20 marks)

END OF EXAM PAPER